



13<sup>th</sup> November 2008

Dear Ms Monson

I am writing in respect of a motoring case in which your employee, Feroz Bhimani, represented me in defence, and was successful. I have already thanked Feroz for his hard work and wise advice, but I thought it appropriate to write to you directly in order to show appreciation for Feroz' performance, which I considered to be excellent and in considerable addition to the high standard of professionalism which I expected.

Throughout the entire process, from the initial contact with my extremely upset fiancée to the eventual case itself, Feroz was not only professional and an expert adviser, but also proved to be reassuring and calming counsel. It was Feroz who convinced me to choose Phillip Lucas as my barrister – I was immediately impressed by Mr Lucas and he proved to be extremely sharp. Throughout the 3 months whilst I had the case hanging over my head, Feroz kept my resolve up when I was suffering from depression and anxiety. At all times, I was kept informed of the status of the case and was advised on the best way to approach it.

With Feroz' help, I put together adequate information and acquired good character references to cover off multiple approaches to the case; in the end none of this was required since the prosecution policewoman contradicted herself in court. However were it not for Feroz' sage advice I doubt that I would have succeeded against a complacent prosecution who considered the case a foregone conclusion.

I don't normally write letters such as this, but Feroz helped me considerably more than his remit as a solicitor. Partly as cause and partly as effect of the incident, I had been suffering from extreme depression, which nearly made me, and my business, bankrupt. Feroz was not simply legal counsel, he also acted as counsellor and kept my head up when I was on the verge of giving up. For this I am very grateful and this is why I am writing to you.

I will most certainly be recommending your firm, and Feroz in particular, to any friends, associates and clients that have the misfortune to need legal defence in matters of motoring law.

Best regards,

